

Best Rate Guarantee

Book directly on our official website

BEST RATE = LOWEST PRICE

Guaranteed !

The “LOWEST PRICE” for your stay is guaranteed on hotel tou nishinotoin kyoto’s official website.

Found a better price elsewhere under the same conditions?

Reach out to us through the inquiry form for a price adjustment.

After verification, if the best rate is not applied, we will honor the price you have provided for your stay.

Best Rate Guarantee Policy

To honor the Best Rate Guarantee, the following conditions must be met.

- Same check-in and check-out dates
- Same number of guests
- Same room type
- Same check-in and check-out times
- Same payment method
- Same plan details, including services and amenities
- Booking through our official website

Best Rate Guarantee Exclusions

To honor the Best Rate Guarantee, the following cases will be excluded from the comparison.

We kindly appreciate your understanding in advance.

- Rates not available to the general public (e.g., member-exclusive, corporate contract, or group rates)
- Rates that are not influenced by the hotel (e.g., travel agency sales, tour packages, or auction-based sales)
- Package rates that include transportation services
- Rates with special promotions for specific countries, seasons, or time periods offered by online booking sites
- Discounted rates using site-specific points, vouchers or coupons
- Rates that fluctuate based on currency exchange rates
- Rates for bookings made at different times or dates

In case the Best Rate is not guaranteed.....

If you find the same accommodation booked on hotel tou nishinotoin kyoto’s official website at a higher price than on other booking sites under the same conditions, simply reach out to us via the inquiry form within 24 hours of booking.

After verification, if the best rate is not honored, we’ll guarantee you the price you provided.

To ensure you’re getting the lowest price, the Best Rate Guarantee conditions listed above must be met.