

Terms and Conditions of Accommodation Contract

(Scope of Application)

Article 1.

1. Accommodation Contracts and related agreements entered into between the Hotel and the Guest shall be governed by these Terms and Conditions. Any matters not provided for herein shall be governed by applicable laws and regulations and/or generally accepted practices.

2. In the event that the Hotel enters into a special agreement with the Guest, such agreement shall take precedence over these Terms and Conditions to the extent that it does not conflict with applicable laws and regulations or generally accepted practices.

(Application for Accommodation Contract)

Article 2.

1. A Guest who applies for an Accommodation Contract with the Hotel shall provide the Hotel with the following information:

- (1) Name of the Guest(s) and telephone number (or mobile phone number);
- (2) Date(s) of stay and estimated time of arrival;
- (3) Accommodation Charges (based, in principle, on the Basic Accommodation Charges set forth in Attached Table No. 1);
- (4) Any other information deemed necessary by the Hotel.

2. If a Guest requests, during their stay, to extend their accommodation beyond the date specified in subparagraph (2) of the preceding paragraph, such request shall be regarded as an application for a new Accommodation Contract at the time it is made.

(Conclusion of Accommodation Contract, etc.)

Article 3.

1. An Accommodation Contract shall be deemed concluded when the Hotel accepts the application set forth in the preceding Article. However, this shall not apply if it is proven that the Hotel did not accept the application.

2. Upon conclusion of the Accommodation Contract, the Guest may be required to pay a deposit specified by the Hotel, up to the total amount of the Basic Accommodation Charges

for the entire period of stay (or up to three days' charges if the stay exceeds three days), by the date designated by the Hotel.

3. The deposit shall first be applied to the total Accommodation Charges payable by the Guest, then to any cancellation charges under Article 6, and finally to any compensation under Article 18, with any remaining balance refunded at the time of settlement as provided in Article 12.

4. If the Guest fails to pay the deposit by the date specified by the Hotel as stipulated in Paragraph 2, the Hotel may treat the Accommodation Contract as invalid, provided that the Guest has been informed of such condition when the payment deadline was set.

(Special Contracts Not Requiring Accommodation Deposit)

Article 4.

1. Notwithstanding the provisions of Article 3, Paragraph 2, the Hotel may enter into a special agreement with the Guest that does not require a deposit.

2. If the Hotel does not request payment of a deposit or does not specify a payment deadline at the time the application is accepted, it shall be deemed that the Hotel has agreed to a special contract as described in the preceding paragraph.

(Refusal of Accommodation Contracts)

Article 5.

1. The Hotel may refuse to enter into an Accommodation Contract in any of the following cases:

(1) When the application for accommodation does not comply with these Terms and Conditions;

(2) When the Hotel is fully booked and no rooms are available;

(3) When it is deemed that the person seeking accommodation is likely to engage in conduct that violates laws and regulations, or is contrary to public order or good morals, in relation to their stay;

(4) When it is clearly recognized that the person seeking accommodation is suffering from a legally designated infectious disease;

(5) When violent or abusive demands are made in relation to accommodation, or requests exceeding a reasonable scope are made;

(6) When accommodation cannot be provided due to natural disasters, facility malfunction, or other unavoidable circumstances;

(7) When the person seeking accommodation is heavily intoxicated or otherwise likely to cause significant disturbance to other guests, or engages in conduct that causes such disturbance (in accordance with applicable prefectural regulations).

2. The Hotel shall not enter into an Accommodation Contract in any of the following cases:

(1) When the person seeking accommodation is an organized crime group as defined in Article 2, Item 2 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991), a member of such group as defined in Item 6 of the same Article, or any related party or other antisocial force;

(2) When the person seeking accommodation is a corporation or other organization whose business activities are controlled by an organized crime group or its members;

(3) When the person seeking accommodation is a corporation whose officers include individuals who fall under the category of organized crime group members.

(Right of the Guest to Cancel Accommodation Contract)

Article 6.

1. The Guest may cancel the Accommodation Contract by notifying the Hotel.

2. If the Guest cancels the Accommodation Contract in whole or in part for reasons attributable to the Guest (except where the Hotel has specified a due date for payment of a deposit pursuant to Article 3, Paragraph 2 and the Guest cancels prior to such payment), the Guest shall pay cancellation charges in accordance with Attached Table No. 2. However, where a special agreement under Article 4, Paragraph 1 has been concluded, this shall apply only if the Guest has been informed, at the time of such agreement, of the obligation to pay cancellation charges in the event of cancellation.

3. If the Guest does not arrive by 8:00 p.m. on the day of arrival without prior notice (or, where an estimated time of arrival has been specified in advance, within two hours after such time), the Hotel may treat the Accommodation Contract as having been cancelled by the Guest.

(Right of the Hotel to Cancel Accommodation Contract)

Article 7.

1. The Hotel may cancel the Accommodation Contract in any of the following cases:
 - (1) Where it is deemed that the Guest is likely to engage in conduct that violates laws and regulations or is contrary to public order or good morals in relation to their stay, or where such conduct is recognized to have occurred;
 - (2) Where it is clearly recognized that the Guest is suffering from an infectious disease;
 - (3) Where violent or abusive demands are made in relation to accommodation, or requests exceeding a reasonable scope are made;
 - (4) Where accommodation becomes impossible due to force majeure, such as natural disasters;
 - (5) Where the Guest is heavily intoxicated or otherwise likely to cause significant disturbance to other guests, or engages in conduct that causes such disturbance (in accordance with applicable prefectural regulations);
 - (6) Where the Guest fails to comply with prohibited acts set forth in the Hotel's Rules of Use, including smoking in bed, tampering with fire-fighting equipment, or other conduct prohibited for fire prevention purposes.
2. The Hotel shall cancel the Accommodation Contract in any of the following cases:
 - (1) Where the Guest is an organized crime group, a member of such group, or any related party or other antisocial force;
 - (2) Where the Guest is a corporation or other organization whose business activities are controlled by an organized crime group or its members;
 - (3) Where the Guest is a corporation whose officers include individuals who fall under the category of organized crime group members.
3. Where the Hotel cancels the Accommodation Contract pursuant to the preceding paragraph, the Guest shall not be charged for any accommodation services not yet provided.

(Registration)

Article 8.

1. Guests shall register the following information at the Hotel's reception on the day of arrival:
 - (1) Name, age, gender, address, telephone number (or mobile phone number), and occupation of the Guest(s);
 - (2) For foreign nationals, nationality, passport number, place of entry, and date of entry into Japan;
 - (3) Date of departure and estimated time of departure;

(4) Any other information deemed necessary by the Hotel.

2. Where a Guest intends to pay the charges set forth in Article 12 by means other than cash, such as T/C, accommodation vouchers, or credit cards, the Guest shall present such means of payment at the time of registration under the preceding paragraph.

(Usage Hours of Guest Room)

Article 9.

1. The hours during which Guests may use guest rooms are as specified in the “Check-out” section of the Hotel’s in-house service guide. However, in the case of consecutive stays, guest rooms may be used throughout the day, except on the arrival and departure dates.

2. Notwithstanding the preceding paragraph, the Hotel may permit use of guest rooms outside the designated hours. In such cases, the following additional charges shall apply:

- (1) Up to 2:00 p.m.: 30% of the basic room charge;
- (2) After 2:00 p.m.: 100% of the basic room charge.

(Compliance with Hotel Regulations)

Article 10.

Guests shall comply with the Hotel Regulations established by the Hotel and posted within the premises of the Hotel.

(Business Hours)

Article 11.

1. The business hours of the Hotel’s main facilities are displayed at each location and in the in-room information guide.

2. Business hours are subject to temporary changes due to unavoidable circumstances. In such cases, the Hotel shall notify Guests by appropriate means.

(Payment of Accommodation Charges)

Article 12.

1. The breakdown of Accommodation Charges, etc. payable by the Guest is as set forth in

Attached Table No. 1.

2. Payment of Accommodation Charges, etc. shall be made in cash or by means accepted by the Hotel, such as T/C, accommodation vouchers, or credit cards, at the reception at the time of request by the Hotel.

3. Even if the Guest does not voluntarily utilize the accommodation after the room has been made available, Accommodation Charges shall still be charged.

(Liability of the Hotel)

Article 13.

1. The Hotel shall compensate the Guest for any damage arising from the fulfillment or non-fulfillment of the Accommodation Contract and related agreements, except where such damage is not attributable to the Hotel.

2. The Hotel has obtained hotel liability insurance to cover unexpected incidents such as fire.

(When Contracted Room Cannot Be Provided)

Article 14.

1. If the Hotel is unable to provide the contracted room, it shall, with the consent of the Guest, arrange alternative accommodation of the same standard as far as practicable.

2. If the Hotel is unable to arrange alternative accommodation, it shall pay the Guest compensation equivalent to cancellation charges, which shall be applied toward damages. However, no compensation shall be paid if the inability to provide accommodation is not attributable to the Hotel.

(Handling of Cash and Valuables)

Article 15.

1. The Hotel does not accept custody of cash or valuables during the Guest's stay.

2. When using the in-room safe, the Guest shall be solely responsible for ensuring its proper use and security. The Hotel shall bear no liability whatsoever for any loss, damage, or theft

arising from its use.

3. Items that are easily damaged, such as works of art, antiques, and similar valuables, shall not be accepted for custody, whether deposited at the cloakroom or otherwise.

(Custody of Guest Baggage and Belongings)

Article 16.

1. If the Guest's baggage arrives at the Hotel prior to check-in, the Hotel shall accept and store such baggage only when previously agreed, and shall hand it over to the Guest at the time of check-in at the reception. However, cash, valuables, works of art, antiques, and similar items shall not be accepted for custody under any circumstances.

2. If baggage or belongings are left behind after check-out, the Hotel shall, in principle, contact the owner and await instructions. If no instructions are provided, valuables shall be handed over to the nearest police station within seven days, including the day of discovery, while other items shall be disposed of after one month. However, food, tobacco, magazines, and similar items shall be disposed of on the same day of discovery. In the absence of specific instructions, handling shall be conducted in accordance with applicable laws and regulations.

3. The Hotel shall bear no liability whatsoever for any loss, damage, or destruction of baggage or belongings deposited at the reception or cloakroom.

4. If baggage or belongings stored by the Hotel are not collected by the Guest and remain unclaimed, the Hotel shall have the right to dispose of such items without prior notice after one month from the date of deposit.

(Parking Liability)

Article 17.

Even when Guests use parking facilities designated by the Hotel, the Hotel shall bear no liability for any accidents, theft, or other incidents occurring within the parking area.

(Liability of the Guest)

Article 18.

The Guest shall compensate the Hotel for any damage caused to the Hotel due to willful misconduct or negligence on the part of the Guest.

*Attached Table No. 1 (Breakdown of Accommodation Charges)

(Related to Article 2, Paragraph 1 and Article 12, Paragraph 1)

		Details
Total amount payable by the Guest	Accommodation Charges	• Basic accommodation charge (room rate)
	Additional Charges	• Additional food and beverage charges (breakfast, dinner, and other meals) and charges for use of ancillary facilities • Other service charges as determined by the Hotel for facilities used
	Taxes	• Consumption tax and other taxes prescribed by applicable laws and regulations

※The basic room rate shall be based on the tariff displayed at the reception.

*Attached Table No. 2 (Cancellation Charges)

(Related to Article 6, Paragraph 2)

Number of Guests / Notice of Cancellation		NOSHOW	Same Day after 3:00 p.m.	Same Day by 3:00 p.m.	1 Day Prior	2 Days Prior	3 Days Prior
Individual	up to 14 guests	100%	100%	80%	50%	30%	20%
Group	15-29 guests	100%	100%	100%	50%	30%	20%
	30+ guests	100%	100%	100%	80%	50%	50%

※Notes:

1. Percentages indicate cancellation charges based on the Basic Accommodation Charge.
2. For partial cancellations within a group (15 guests or more), 10% of the number of guests booked as of 10 days prior to the stay date (or the date the reservation was accepted if later) shall be exempt from cancellation charges, with any fractional numbers rounded up.